

SERVICE PLANS.

BECAUSE RELIABILITY MEANS BUSINESS.



Maintenance and repair programs by Freightliner.



FREIGHTLINER SERVICE PLANS.

A more economical and reliable way to keep your vehicles on the road.

No matter what you are carrying or what industry you are in, the primary purpose of your truck is to earn money. There are many reasons why a Service Plan from Freightliner can make this easier for you, such as attractive, predetermined maintenance and repair costs, improved vehicle operational reliability and reduced administration.

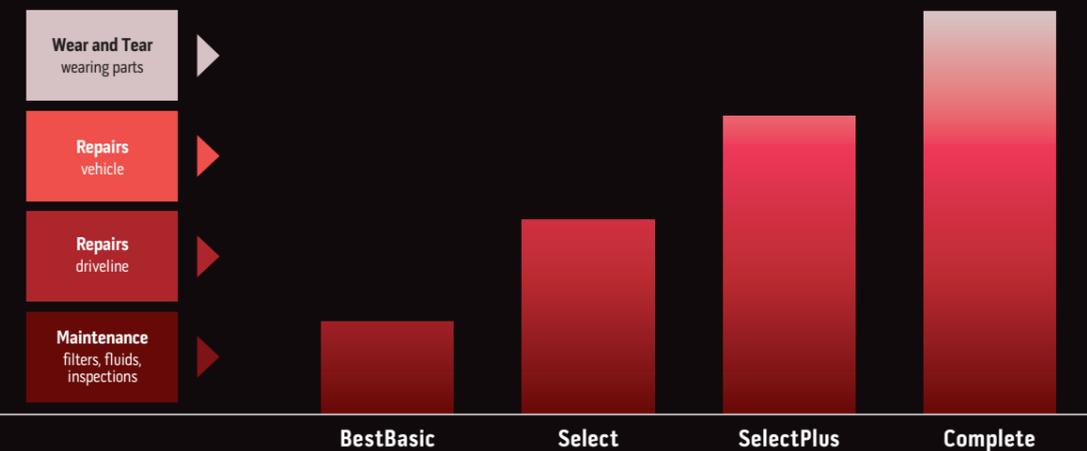
Our Freightliner Service Plans are flexible, which means that whether you have a fleet of long-haul trucks or a single vehicle doing local runs, we have the right combination of Service Plans to meet your particular requirements.

The benefits at a glance:

- Improved operational reliability
- Fully maintained according to factory standards
- Increased uptime
- Nation wide service network
- Less administration
- Help protect the resale value of your vehicle

Payment options:

- One up-front payment
- Monthly contributions



* Subject to terms and conditions. Exclusions apply. See your Freightliner dealer for further details including a full list of exclusions for the level of cover selected.





SERVICE SOLUTIONS THAT MEET YOUR OWN SPECIFIC REQUIREMENTS.

Freightliner Service Plans offer you a customised service package at a predetermined price. That helps protect the resale value of your vehicles and improves economic efficiency.

BestBasic

BestBasic includes all scheduled servicing work for your vehicle as specified in the Freightliner Maintenance Manual or the maintenance booklet.

The benefits at a glance

- Covers all scheduled maintenance services carried out to Freightliner quality standards
- Predetermined instalments
- Vehicle can be covered for its working life

Select

In addition to the BestBasic Plan, Select also includes the driveline maintenance. An optimum combination which gives you an enhanced mobility service. Parts and labour required during servicing work are also included.

The benefits at a glance

- Additional maintenance coverage for the driveline
- Regular vehicle servicing to Freightliner quality standards
- Improved cost planning
- For terms of up to 84 months or 1,500,000 km

SelectPlus

SelectPlus combines the benefits of the Select and BestBasic plans with maintenance of additional defined parts and groups of parts. Labour and parts required during servicing work are also included.

The benefits at a glance

- Extension of the vehicle maintenance coverage for defined parts and groups of parts
- Regular vehicle servicing to Freightliner quality standards
- Improved cost planning
- For terms of up to 84 months or 1,500,000 km

Complete

Our complete package for you: Complete covers all necessary repair and maintenance work including wearing parts.

In short: the best choice to ensure that your vehicle is in tip-top condition, is available for use and that costs are kept under control.

The benefits at a glance

- Full-service package for all-round protection
- Vehicles maintained to the highest standards
- Predetermined, transparent charges
- Less administration, leaving you free to concentrate on your core business
- For terms of up to 84 months or 1,500,000 km

FREQUENTLY ASKED QUESTIONS.

A service partner who is always there for you.



Who will carry out the agreed services?

Any authorised Freightliner dealer chosen by you will carry out services and repairs.

What is not covered under a Service Plan?

Fuel, tyres, windscreens, glass, accident damage, abuse or incorrect use of the vehicle and fuel contamination are not covered. Please contact your Freightliner dealer for a full list of exclusions for your selected level of cover.

What happens if the usage of my vehicle changes?

Our aim is to adapt to your changing needs. In such a case please inform your Freightliner dealer, so that your Service Plan can be reviewed and adjusted if necessary.

Can I extend my Service Plan?

Yes, you can extend your Service Plan before the expiry of the current agreement. For Select, SelectPlus and Complete Service Plans the maximum limits are 84 months or 1,500,000 km.

This brochure sets out the general services, benefits and exclusions of a Service Plan by Freightliner.

Please contact an authorised Freightliner dealer for a full list of services, benefits and solutions or a tailored solution for your business.



Mercedes-Benz New Zealand Ltd may change Service Plan features at any time. Please contact an authorised Freightliner dealer for current terms.
The information is correct at the time of printing, December 2014. Freightliner is a registered trade mark of Daimler Trucks North America LLC.

SPDTNA01 – Service Plan brochure Freightliner